DALE COUNTY COMMISSION

ADDENDUM NO. 1

Request for Proposals for Inmate Communication Services

RFP MB-0922-26

Original issue date	September 22, 2026
Addendum approval and issue date	October 13, 2026
Final deadline for additional questions	October 19, 2026 at 4:30 p.m. Central Time
Proposal deadline	November 5, 2026 at 10:00 a.m. Central Time

I. Purpose and Effect

This addendum corrects administrative inconsistencies in the RFP and provides the County's consolidated responses to written clarification questions received from prospective proposers. This addendum is part of the RFP and controls over any conflicting provision in the original RFP. Except as expressly modified below, all RFP requirements remain unchanged.

A proposer must acknowledge receipt of this addendum in its proposal. Information described below as unavailable will not be supplied before the proposal deadline, and proposers shall prepare their proposals using the RFP and this addendum.

II. Administrative Corrections

2.1. What is the controlling RFP number?

Answer: The controlling solicitation number is RFP MB-0922-26. Every reference to MB-0908-26, MB-0903-26, MB-0809-26, or another variation is corrected to MB-0922-26. The County will not reject an otherwise timely and identifiable proposal solely because a package or form prepared before issuance of this addendum bears one of the inconsistent numbers printed in or derived from the original RFP.

2.2. What is the proposal deadline?

Answer: The County must receive proposals no later than Thursday, November 5, 2026, at 10:00 a.m. Central Time. This deadline supersedes the October 29, 2026 date in Section 2.1 and any other conflicting date.

2.3. What exact text should appear on the sealed package?

Answer: Mark the sealed package: "RFP MB-0922-26 - Inmate Communication Services - DO NOT OPEN." Deliver it to Dale County Commission, Attention: Cheryl Ganey, 202 South Highway 123, Ozark, Alabama 36360.

2.4. When are additional written questions due?

Answer: Additional written questions must be received by Cheryl Ganey at cheryl.ganey@dalecountyal.gov no later than Monday, October 19, 2026, at 4:30 p.m. Central Time. Questions received after that deadline may not be answered.

2.5. When and how will the County distribute answers and addenda?

Answer: The County anticipates issuing any final consolidated responses or additional addenda by Friday, October 23, 2026. They will be sent to all known prospective proposers and made available through the same public channel used to distribute the RFP. This addendum is the controlling correction; the County does not presently anticipate issuing a separately restated RFP.

III. Facility and Technical Clarifications

3.1. What is the official rated bed capacity?

Answer: The Dale County Jail's official rated capacity is 116 beds.

3.2. How should proposers address average daily population and the FCC rate tier?

Answer: The Jail Management System is the source of inmate census information. The RFP states an approximate daily population of 100. Because a final preceding-calendar-year ADP calculation is not being supplied, proposers shall use the ADP 100-349 tier solely as a uniform proposal-pricing assumption. Before implementation, the selected provider must verify the actual ADP under 47 C.F.R. Part 64 and adjust all regulated rates and disclosures as required by then-current law. The proposal assumption does not authorize a rate above the lawful cap applicable to the verified ADP.

3.3. What is the available housing and visitation-area breakdown?

Answer: The available facility breakdown is four male cellblocks, one female cellblock, one inmate-worker cellblock, one holding area, one public-side visitation area, and one inmate-side visitation area. No additional floor plan or area breakdown will be provided during this procurement.

3.4. How many wall-mounted inmate telephone stations are currently installed?

Answer: There are 10 wall-mounted inmate telephone stations.

3.5. How many wall-mounted visitation kiosks are currently installed?

Answer: There are eight total wall-mounted visitation kiosks.

3.6. Are inmate tablets currently deployed?

Answer: No. The Jail does not currently deploy inmate tablets.

3.7. Will the County provide the incumbent inmate-communications contract and amendments?

Answer: The County will not include the incumbent contract or amendments as part of this RFP addendum. Proposers must prepare their proposals from the requirements in the RFP and this addendum. Any request for an existing public record will be handled separately under applicable Alabama law and does not extend a procurement deadline.

3.8. What existing systems must be considered for integration?

Answer: The existing jail-management system is Southern Software. The existing commissary/payment system is identified as CorrectPay. Product versions, vendor integration contacts, technical specifications, and access-fee information are not available for this addendum. Proposers shall describe their proposed integration approach, assumptions, dependencies, and any anticipated third-party charges.

3.9. What existing voice-biometric, speaker-identification, or transcription products must be integrated?

Answer: None have been identified. No separate existing products or associated integration specifications or access fees are being provided.

3.10. May an equivalent native capability satisfy the voice-biometric, speaker-identification, and transcription requirement?

Answer: Yes. An equivalent native capability may satisfy the requirement if it meets all applicable functional, investigative, security, accuracy, retention, and operational requirements of the RFP. The proposer must explain the capability and identify any exception.

IV. Financial and Pricing Clarifications

4.1. Will the County provide current consumer rates?

Answer: Current consumer rates, billing units, fees, and free allowances are not being provided for this procurement. Each proposer must complete the financial schedules in Section 8 and propose independently supportable, lawful rates and terms.

4.2. Will the County provide recent usage and revenue reports?

Answer: The requested usage, revenue, refund, credit, and County-payment reports are not being provided for this procurement. Proposers shall identify any assumptions used and must not condition compliance with the RFP or applicable law on undisclosed historical volumes or revenue.

4.3. What mandatory taxes or governmental fees should be separately disclosed?

Answer: A proposer must separately disclose each tax or governmental fee it contends must be collected, the amount or formula, the legal authority, the recipient governmental entity, and whether the amount is included in or added to the consumer price. No County-specific disclosure form is prescribed. All disclosures and charges must comply with 47 C.F.R. Part 64 and other applicable law, without markup unless expressly authorized by law.

5 Acknowledgment

By submitting a proposal, the proposer acknowledges receipt of Addendum No. 1 and agrees that its proposal incorporates this addendum. If a proposal provision conflicts with this addendum, this addendum controls unless the proposer identifies the conflict as an express exception under Section 2.4 of the RFP.

Approved by the Dale County Commission on October 13, 2026.

Authorized County Representative
Steve McKinnon, Chairman